

Subject: FW: One question now that the claims are closed

Date: Friday, March 31, 2017 at 11:21:54 AM Central Daylight Time

From: Scott Favre

From: Myles Hudson

Date: Thursday, March 23, 2017 at 9:06 AM

To:

Subject: One question now that the claims are closed

Scott,

Wanted to drop you a note about my experience with your company. When the dust finally settled, you were able to secure us so much more than we expected, especially after the insurance company's original offers. My only regret is that I didn't know to use your firm on previous claims. It was nice to have someone on my side representing our interest against a company the size of Zurich. Being in a related business, insurance salvage, when I ran across PAs they were a roadblock for me and the salvors so it was eyeopening to see how much a PA can help the insured.

It made we curious about your business as well. Although I have started to rebuild my salvage retail operations after my fathers death, I find myself thinking about what it would be like to make a living actually making positive difference in someones life.

If nothing else, I sure have a different opinion of what a PA actually does for a living!

Myles Hudson